

PROVIDERS FAQ

**Q: What is Hero Health?**

A: We are the most proactive and transparent health plan for employers.

Q: Why Hero Health?

A: We directly connect top doctors to working people in their community through employer plans. This reduces waste, lowers costs and improves outcomes.

Q: What is the Hero Health Community of Care?

A: This is our network of top providers that choose to work directly with us.

Q: How is Hero Health different to status quo PPOs?

A: We offer employees \$0 out-of-pocket options to choose our preferred providers. That's you!

Q: How are we reimbursed?

A: Quickly, Fairly and Fully. Hero Health would like to have a direct contract with your practice. We pay within 2 weeks.

Q: What are some of the benefits?

A: Your practice will be promoted to more than 2,500 local and regional employers and their many workers. We celebrate top providers!

Q: Who are your Partners?

A: The largest employer organization in NC, Catapult, has not only changed their plan to Hero, but invested in our company. We also help educate members of the statewide NC Chamber on improving outcomes with better providers in cleaner facilities — yours.

Q: Who is in your Hero Health Community of Care?

A: We have dozens of Primary Care practices, hundreds of surgery centers, and over a thousand imaging clinics.

Q: Where geographically does Hero Health focus?

A: We are based in Chapel Hill and work with employers all over the South with members all over the country.

Q: How do we join?

A: Great question! Start by **filling out the form** on our website. We will arrange a time to talk.

